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Crystal Ross  
Crystal Ross

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : David Allison Bennett, et al.  
Application No. : 09/684,869  
Filed : October 6, 2000  
Title : Reporting Shipping Rates and Delivery Schedules For  
Multiple Services and Multiple Carriers  
Grp./Div. : 3629  
Examiner : Cosimano, Edward R.  
Docket No. : PSTM0009/MRK

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AMENDMENT AND RESPONSE

GROUP 3600

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

140 S. Lake Ave., Suite 312  
Pasadena, CA 91101-4710  
July 13, 2004

Commissioner:

In response to the Office Action dated January 14, 2004 regarding the above-identified application, please amend the above-identified application and enter the response and remarks as indicated below. A Petition for an Extension of Time for three (3) months in which to file this Amendment and Response, and the required fee, are filed concurrently herewith.

Amendments to the Specification are reflected in the substitute specification, filed concurrently herewith in accordance with 37 CFR §1.125.

Amendments to the Claims are reflected in the Listing of Claims that begins on page 3 of this paper.

Amendments to the Drawings begin on page 22 of this paper and include, according to the Examiner's specific request, annotated sheets of drawings

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showing changes; final formal drawings reflecting the proposed changes await the Examiner's approval of the proposed changes.

**Response and Remarks** begin on page 24 of this paper.